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LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034
B.Com. DEGREE EXAMINATION - COMMERCE
 SIXTH SEMESTER - JUNE 2015
CO 6412 - RETAIL MARKETING
 Date: 03/07/2015 Dept. No. _____ Max. : 100 Marks
 Time : 10:00-11:00

PART - A
Answer ALL the Questions: (10x2=20)

1. What do you understand by Retail Management?
2. Mention any Four examples of Retailers.
3. What is Vehicle routing?
4. Write notes on credit theory of Retail Management.
5. State the meaning of Franchising.
6. What is Retail strategy?
7. What is merchandising?
8. List out the different classification of customer segments.
9. How does CRM benefit the retailer?
10. Write a note on Direct positioning.

PART - B
Answer any FOUR questions: (4x10=40)

11. Elaborate the functions performed by a Retailer.
12. Enumerate the evolution of retail in India.
13. Explain the following terms:
 - i. Cash and Carry
 - ii. Automated vending / kiosks
14. The CRM initiatives in Indian retailing are designed to help retailers meet the several business objectives. Comment.
15. Explain the functions of Merchandising in retail trade.
16. Discuss the advantages and disadvantages of Franchising.
17. Explain the types and characteristics of Retail locations.

PART - C
Answer any TWO questions: (2x20=40)

18. Discuss the various classification of retail formats in India.
19. Elaborate the various steps involved in choosing a retail location in India.
20. Describe the concept of retail life cycle and discuss its applicability in the Indian context.
21. Describe the role of the Brand management in Retail Business.

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LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034
DEGREE EXAMINATION - FOOD CHEMISTRY AND FOOD PROCESSING
 FIRST SEMESTER - NOVEMBER 2016
FP 1809 - FOOD MICROBIOLOGY
 Date: 09-11-2016 Dept. No. _____ Max. : 100 Marks
 Time: 01:00-04:00

Part A
Answer ALL the questions. 10 x 2 = 20 marks

1. Give the difference between thermophilic and psychrotrophic bacteria.
2. What is BOD?
3. List any four organisms that cause spoilage in fruits and vegetables.
4. What is food bio deterioration? Give two examples of highly perishable foods.
5. Define mycotoxins and mycotoxicosis.
6. Define food borne outbreak and incubation period.
7. List the benefits of fermented food.
8. Define starter cultures.
9. Name the starter culture employed in the following food fermentation:
 - i) Alkaline fermentation ii) Sauerkraut iii) Bread iv) Ascorbic acid.
10. What are bio gums?

Part B
Answer ANY EIGHT questions. 8 x 5 = 40 marks

11. Explain the bacterial growth process.
12. Describe the oxygen and light requirements for growth of microorganisms.
13. Elaborate on binomial nomenclature of micro-organisms.
14. Write short notes on specific spoilage organisms.
15. Discuss microbial spoilage of milk.
16. Differentiate between food-borne infection and food intoxication.
17. Discuss the role of viruses in food borne infections.
18. i) How are starter cultures classified?
 ii) Discuss the role of starter culture in lactic acid formation.
19. Briefly discuss yeast as biological leavening agents.
20. How do LAB bacteria help in yoghurt preparation?
21. Discuss mushroom cultivation.
22. Describe the microbiology of beer fermentation.

Part C
Answer ANY FOUR questions. 4 x 10 = 40 marks

23. Elaborate on five major sources of microbial contamination in foods.
24. Discuss water activity, acidity and nutrients as important factors for microbial growth.
25. What are the types of spoilage reactions that occur in food?
26. Describe the characteristics of five common food borne diseases of bacterial origin.
27. i) Elaborate on fermentation in biochemistry. (8 marks)
 ii) Differentiate between natural and controlled fermentation. (2 marks)
28. Give a detailed account on the microbiology of vinegar production.

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